

# IMM -JUST LIKE OUR GOVERNMENT

IMM is just as Inefficient as our South African Government.

IMM is suppose to be an Educational institution, where they take responsibility for the future citizens of our country. They are suppose to provide our economy with suitable employees and possible job providers.

Now from personal experience and from other fellow students i can confirm that they are doing an terrible job as EDUCATORS.

I have called there office on numerous occasions requesting information regarding exams, assignments and old exam papers, and the feedback i receive is that someone will call me back as they are busy the moment. Nobody would return my call. I would have to call them again, and again with no luck or they will pass the call onto someone else and eventually they will disconnect me.

If i do manage to get hold of someone, they are so rude and do not take the time to listen to me and the problem. I can never get an answer from anyone. They always say they can't help me they will pass the message on.

Why do they not just employ competent people who are able help and who know how to help.

They have in the past send me a letter requesting payment or else i would not be able to write my exams, when i have already made a full payment at the beginning of the course. Then that causes me to have to fight with incompetent people to set the matter straight.

I have also experienced when registering for the next semester, they had a problem with receiving my papers and payment. I was told that i needed to pay a penalty of 280.00 per subject because i was 1 day late, but if they are incompetent i do not charge them for that.

Then another thing, why do you have to pay R65.00 per subject for old exam papers. I requested them to email me exam papers for 4 subjects, then i was told they do not email them, they can only post and then i needed to first pay R260.00 into their account before they could send them.

So made an interesting discovery. They are able to email them to you if you did not receive them in the post. So they are able to email them but only if you did not receive them through the post which takes about a +- a week.

So i asked the lady if she could just email them to me. the response i got was, " yes, but only in extreme cases". So i told her i am an extreme case. Then she said, Okay but i must first pay the R260.00 before she can email it.

I then asked her why do i need to pay if you are just emailing them to me, and she said that it is the way the work, you can't get them for nothing. I had to then pay R260.00 so that could email me the copies.

To email something does not cost much and it does not take any time at all. So now they charge me R260.00 to push a send button.

Just a thought:

200 students order have 18 subjects at R65.00 per subject. Total cost is R234000.00. This is absurd.

If you need to study part time, PLEASE I DO BEG YOU, DO YOUR RESEARCH BEFORE CHOOSING AN INSTITUTION.

IT IS WORTH IT IN THE END. TRY UNISA THEY ARE OKAY.

I have been very disappointed with IMM and think everyone needs to know so that you do not make the same mistake and wait good money and valube time. I am going to do the BCOM Marketing at UNISA it looks good as an alternative.

Forum created by **Craig Scannell**

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