

Nestlé recalls Kit Kat products, which may contain glass pieces

Nestlé South Africa has announced a voluntary recall of a limited number of Kit Kat milk chocolate products due to the possibility that they may contain small glass pieces.



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The food company said it's initiating the recall as a precaution, and has thus far not received any complaints or reported injuries.

Nestlé said the presence of small pieces of glass was discovered in the product during routine quality and safety checks. "We are currently investigating what went wrong. Having spotted the problem, we took steps immediately to fix it. We have put in place extra measures to further strengthen our quality and safety checks to make sure it does not happen again."

Affected products

The affected products were produced over a limited period and this voluntary recall covers only products with specific production codes that can be found on the label.

Nestlé Kit Kat 2 Finger Milk 36x20g UTZ MB

Best before dates: 30 September 2022, 30 September 2022

Product codes: 13590177; 13600177; 13620177; 13630177; 13640177; 20010177; 20100177

Nestlé Kit Kat Mini Bag Milk 32x200g UTZ

Best before dates: 30 September 2022, 31 October 2022

Product codes: 20120177; 20010177; 20020177; 20030177; 13620177; 13600177; 13610177

The product recall is limited to products with the production codes listed above only. No other sizes and variants of Kit Kat products (dark chocolate and white chocolate) are affected by this recall. Milk chocolate Kit Kat products with different production codes from those listed here are not affected by this recall either.

Nestlé said it's working closely with the National Department of Health – Food Control Directorate and will continue to cooperate with them on this voluntary recall.

"The quality and safety of our products are the top priority for our company. We understand that people will be concerned and apologise unreservedly to them. We regret very much any inconvenience caused by this recall," the company said.



Pioneer Foods recalls batches of Safari nuts and raisin products

6 Dec 2021



Full refund

Consumers who may have purchased the products listed above should not consume them but should instead return them to the place where they were purchased, for a full refund. To locate the production code, consumers should look on the side panel of the package.

If you are not sure how to find the production code, or how to return the product, please call or WhatsApp 0860096116 or email consumer.services@za.nestle.com or reach out to Nestlé via its social media platforms.

If you have a concern that you or one of your family might have consumed one of the affected products, please consult a medical professional who will be able to provide you with the best advice and guidance.

For more, visit: <https://www.bizcommunity.com>