

## MpiloTech reports 2 new executive appointments

In its bid to expand its digital banking services to the financial services sector, MpiloTech - which services Standard Bank, Absa, Discovery, Grindrod Bank and Bank One in Mauritius - recently made two new executive appointments.



Source: Supplied. Nombuso Gumede, the chief operating officer at MpiloTech.



Source: Supplied. Lester Masher, MpiloTech's chief information officer.

Nombuso Gumede is now MpiloTech's first ever chief operating officer, and Lester Masher joins as the chief information officer.

Supporting the company's digital transformation strategy and operational excellence, Gumede will play a key role in building an operationally-efficient organisation, with cohesive systems and structures as well as improving the company's employee experience.

Gumede is a certified capability maturity model integrated (CMMI) associate, SAFe Agilist, a Prince2 practitioner, and has a Six Sigma GreenBelt.

Gumede joined MpiloTech as a scrum master in June 2021 and has been instrumental in building formidable internal systems, teams and structures, and ensuring operational efficiency across the business in her position to date as the project management office's practice manager.

Masher has more than three decades' experience in the technology space at some of the biggest businesses both locally and internationally. He has held numerous senior technical leadership roles heading up teams in embedded systems engineering, software engineering, enterprise and solution architecture teams across multiple industries.

Masher has experience in banking and financial services, insurance, media, telecommunications, research, industrial automation and the technology consulting industry.

His qualifications include a B.Sc (Hons) Computer Science; Applied Mathematics and a M.Sc (Engineering) in digital signal processing.

## **Strengthening leadership capacity**

"These are exciting times for MpiloTech and we are strengthening our leadership capacity to provide world-class service," says the firm's chief executive officer and founder, Denzil Fillis. "More so than ever banks and other financial-service providers are continually bolstering their digital services offerings in an extremely competitive trading environment and one where cybersecurity threats are becoming increasingly sophisticated.

"This creates a massive growth opportunity for us as our technology is capable of addressing such challenges with laser-focused solutions and mitigations."

MpiloTech aims to become the first South African software development company to achieve the CMMI 2.0 maturity Level 3 certification.

"This journey is underway, and we endeavour to achieve our CMMI 2.0 certification by November 2023," says Fillis.

MpiloTech is Africa's first official Temenos Infinity partner with specific focus on the Infinity digital-banking front-office solution.

"We are currently the Infinity implementation partner at three major African banking customers including in the Retail, Business and corporate banking spaces," adds Fillis. "These projects are quite significant as they represent the entire Temenos Infinity customer segments and more than 800 digital banking customer journeys."

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